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**TEMPLETON COMMUNITY SERVICES DISTRICT**

P.O. BOX 780 • 420 CROCKER STREET • TEMPLETON, CA 93465 • (805) 434-4900 • FAX: (805) 434-4820

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DATE: March 18, 2020  
CONTACT: Laurie Ion, Assistant to the General Manager  
FOR: Immediate Release  
SUBJECT: What to know about Templeton Community Services District Services during COVID 19 Pandemic

The Templeton Community Services District’s (TCSD) water system meets all State guidelines. The District’s water treatment processes comply with all state drinking water rules and regulations to protect against viruses, bacteria, and other harmful constituents. The District also maintains a small and safe amount of chlorine within its water pipelines to ensure that the water delivered remains safe as it is delivered to our community.

Templeton CSD’s customers can be assured that the water is safe for drinking, hand washing and all other potable uses.

The U.S. Environmental Protection Agency recommends that residents continue to use and drink tap water as usual — including washing hands with soap and water for at least 20 seconds to help prevent the spread of COVID-19.

**WATER AND WASTEWATER SERVICES WILL CONTINUE**

Templeton CSD’s Water Department will continue to provide a safe and highly reliable water supply to the Templeton community.

Utilities Manager Frank Sprague says “the water and wastewater facilities staff have been practicing social distancing and have adequate supplies on hand to perform work duties.”

The District has implemented additional infection control measures including increasing the frequency of workplace cleaning, canceling non-essential business travel, utilizing

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teleconferencing in place of in-person meetings where feasible and restricting public access to all TCSD facilities.

General Manager Jeff Britz added that “the District wants to emphasize that the community can rely on the District for a safe supply of water.”

### **TCSD WATER BILLS CAN BE PAID REMOTELY**

To support social distancing and limit person-to-person contact, TCSD customers are asked to pay their bills by phone at (805) 434-4900, mail their bills to Templeton CSD, P.O. Box 780, Templeton or use the District’s bill drop box outside the Administrative Office, 420 Crocker Street in Templeton.

Those who need assistance in paying their bill may contact the Administrative Office’s Utility Billing Department by telephone at (805) 434-4900 for specific needs.

District staff is still working but District Offices/Facilities are not open to the public at this time. Templeton CSD Offices/Facilities Closures (to the public) are as follows:

- Templeton Fire & Emergency Services – 206 5<sup>th</sup> Street
- Templeton CSD Administrative Office – 420 Crocker Street
- Templeton Community Center/Women’s Club – 601 S. Main
- Templeton Recreation/Len’s Place/Templeton Youth Center – 599 S. Main
- Templeton Wastewater Treatment Plant

Templeton CSD Evers Sports Park and Tom Jermin Sr. Park (aka Bethel Park) and Templeton Skate Park are open for the public’s enjoyment. People are asked to follow all recommended social distancing protocols.

And, one last request, if you are using disposable wipes for changing diapers, personal hygiene, housecleaning, and more — please be aware that they cause major problems when flushed down toilets. Though many of these products are labeled “flushable” or “septic safe,” they are anything but.

Because they don’t break down the way toilet paper does, disposable wipes clog homeowner and municipal sewer pipes, put stress on community wastewater collection and treatment equipment, and costs thousands of dollars on premature equipment repair and replacement. Wipes snag on any imperfection in sewer pipes, catch passing debris and grease, and create a

“ball” that will grow to plug the pipe. They also get drawn into sewer-line and wastewater treatment plant pumps and clog and damage them.

The increased use of disposable wipes has been causing difficulties for utilities employees. We are asking that if residents do use wipes to please put them in the trash where they belong. Don't flush them!

Anyone with questions may call the Administrative Office at (805) 434-4900 or visit the District website at [www.templetoncsd.org](http://www.templetoncsd.org)

Customers may also visit [www.ReadySLO.org](http://www.ReadySLO.org) for the latest public health updates and recommendations or call the Public Health information line at [805-788-2903](tel:805-788-2903).

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